

Terms of Participation

These are the general terms of participation (hereinafter "Terms of Participation") for our Achievo campaign and any associated raffles (hereinafter "the Campaign") organised by 4DIVINITY UK LTD, a company registered in England and Wales, whose registered office is at Elsley Court, 20–22 Great Titchfield Street, London W1W 8BE, United Kingdom (hereinafter "the Organizer").

By registering for the Campaign, participants accept these Terms of Participation.

1. Eligibility

Participation is open to all natural persons who have reached the age of 16 at the time of registration. Participants under the age of 18 confirm that they have the consent of a parent or guardian to participate and to claim any reward.

Employees and immediate family members (spouse, partner, parent, child or sibling) of the Organizer, of its subsidiaries and affiliated companies, are excluded from participation.

The Organizer may require proof of age and identity before issuing a reward, and in particular before issuing any reward claimed in person.

2. Campaign Period

The Campaign begins on 24 August 2026 and ends on 30 November 2026.

Certain rewards are subject to shorter claim windows, as stated in Section 4.

3. Participation

Participation requires registration via the Campaign website and the subsequent completion of relevant tasks in order to receive fixed rewards and/or qualify for raffles.

Registration for the campaign requires the participant to link one or more third-party accounts (such as Steam or Discord) so that task completion can be verified. An email address needs to be provided to enter raffles, once unlocked. Only one account per person is permitted.

4. Rewards and Notification of Winners

4.1 Fixed rewards

Fixed rewards can be claimed in self-service on the Campaign website once the relevant goal condition(s) have been met, with the exception set out in Section 4.2.

4.2 gamescom booth reward

The "Play all 4 gamescom Demos" reward can be claimed only in person at the 4Divinity booth at gamescom 2026 in Cologne, during the show days from 26 August 2026 to 30 August 2026, and only within the opening hours of the exhibition.

This reward expires at the close of the exhibition on 30 August 2026. Completing the underlying tasks after that time does not entitle a participant to the reward, to any substitute, or to any compensation. Participants are responsible for their own admission to gamescom 2026 and for their own travel and accommodation; the Organizer does not provide entry tickets as part of this reward.

4.3 Raffles

In the case of a raffle, winners will be selected at random from all eligible entries after the close of the relevant entry period. Winners will be notified by email at the address registered to their account. Winners must confirm acceptance of their prize within 14 days of notification. Otherwise, the Organizer reserves the right to select a new winner. It is the participant's responsibility to ensure their registered email address is valid and monitored.

5. Prizes

The type and amount of prizes are specified on the Campaign page. Prizes cannot be exchanged for cash or substituted for other prizes at the participant's request. Prizes are not transferable.

The Organizer reserves the right to substitute a prize of equal or greater value where the advertised prize becomes unavailable for reasons beyond its control.

Where a prize is shipped, the Organizer bears standard shipping costs to the destinations stated on the Campaign page. Participants are responsible for any import duties, customs charges and taxes arising in their country of residence, and for any income or other tax payable on the value of a prize. The Organizer may be unable to ship to certain territories for legal or logistical reasons.

Prizes will normally be dispatched or issued within 30 days of a winner confirming acceptance and providing the necessary delivery details.

6. Fair Play and Disqualification

The Organizer may exclude a participant from the Campaign, withhold or reclaim rewards, and delete the participant's Campaign account where there are reasonable grounds to believe that the participant has:

- registered or operated more than one account, or participated on behalf of another person

- used bots, scripts, automation, emulators or other technical means to complete tasks or to generate referrals
- created or used fake, purchased or inactive third-party accounts for referrals or task completion
- manipulated, circumvented or attempted to circumvent the verification of tasks
- provided false information, including as to age; or
- otherwise materially breached these Terms of Participation.

Verification and anti-abuse checks are carried out by the Organizer and by the platform provider on the Organizer's behalf. The Organizer will inform an affected participant of a decision to exclude them and will consider any representations made, but its decision on eligibility is final.

7. Changes to and Cancellation of the Campaign

The Organizer may modify, suspend, shorten, extend or cancel the Campaign, or individual tasks and rewards within it, where this is necessary for technical, legal, or force majeure reasons, or where the proper conduct of the Campaign cannot otherwise be assured. The Organizer will announce any such change on the Campaign website and, where the change is material and affects rewards already earned, by email to affected participants. Rewards already validly earned and claimed will be honoured.

8. Data Protection

The Organizer is the controller for personal data processed in connection with the Campaign. Sazuma Marketing – FZCO processes that data on the Organizer's behalf as its processor, under a data processing agreement, and hosts the Campaign platform.

Depending on the tasks a participant chooses to complete, the following data is processed: the participant's email address; identifiers, profile names and avatars from third-party accounts the participant links (such as Steam, Discord, YouTube, Twitch, Reddit or Bluesky); data retrieved from those accounts strictly for the purpose of verifying task completion (such as game achievements, playtime, friend lists, follows or subscriptions); campaign progress, points and reward status; any content the participant posts in Campaign community features; and technical data such as IP address and timestamps, processed to prevent abuse.

Personal data is processed for the purpose of operating the Campaign, verifying task completion, issuing rewards, and preventing fraud. Data is not shared with third parties other than the Organizer's processors and, where necessary, prize fulfilment partners. Personal data is stored within the European Union; access from outside the United Kingdom and the European Economic Area takes place under appropriate safeguards.

Participants have the rights of access, rectification, erasure, restriction, portability and objection, and may withdraw any consent given at any time; withdrawal may end their participation in the Campaign. Requests should be sent to the contact address in Section 11. Participants also have the right to complain to a supervisory authority.

Full details are set out in the Privacy Policy at <https://www.4divinity.com/privacypolicy>.

9. Liability

Except as set out below, the Organizer shall not be liable for any damages arising from errors, delays, or interruptions in transmission, technical equipment or service malfunctions, inaccurate content, loss or deletion of data, viruses, or any other issues occurring in connection with participation in the Campaign, unless such damages are attributable to negligence, gross negligence or wilful misconduct on the part of the Organizer.

Nothing in these Terms of Participation excludes or limits the Organizer's liability for death or personal injury caused by its negligence, for fraud or fraudulent misrepresentation, or for any other liability which cannot lawfully be excluded or limited - including a consumer's statutory rights under the Consumer Rights Act 2015 or under the mandatory consumer protection law of the country in which the participant is resident.

10. Platform Disclaimer

The Campaign is in no way sponsored, endorsed, administered by, or associated with Valve Corporation (Steam), Discord Inc., Google LLC (YouTube), Amazon (Twitch), Meta Platforms, Inc. (Facebook, Instagram), or any other third-party platform. Participants release those platforms from any liability in connection with the Campaign. Participants remain bound by the terms of service of each platform they use.

11. Contact

For questions or complaints relating to the Campaign, please contact support@4divinity.asia, or write to 4DIVINITY UK LTD, Elsley Court, 20–22 Great Titchfield Street, London W1W 8BE, United Kingdom.

12. Governing Law

These Terms of Participation and any dispute arising out of or in connection with them are governed by the law of England and Wales, and the courts of England and Wales have jurisdiction.

Where a participant is a consumer resident in another country, this choice of law does not deprive that participant of the protection of the mandatory provisions of the law of their country of residence, and the participant may also bring proceedings in the courts of that country.

The Organizer's decisions in relation to eligibility and the selection of winners are final. This does not affect a participant's statutory rights.

13. Severability

Should any provision of these Terms of Participation be or become invalid or unenforceable, in whole or in part, this shall not affect the validity of the remaining provisions. Any invalid or unenforceable provision shall be replaced by a suitable provision that most closely reflects the intended purpose of the original provision.

As of 24 August 2026